



HP Quality Center on Software-as-a-Service



HP Quality Center on Software-as-a-Service (SaaS) is your on-demand solution for quality lifecycle management.

The quality challenge

It's an all too familiar challenge for quality and IT departments: focusing on value and innovation and at the same time making informed release decisions based on business requirements. Meeting this challenge becomes impossible when quality organizations lack visibility and control over disparate systems, resulting in inefficient and redundant testing due to missing information, shifting priorities, and rushed deadlines. To solve this problem, quality and IT departments must evaluate their quality management practices and make a deliberate effort to adopt a more strategic quality management approach that will result in more predictable and higher valued services.

This begins with your quality department considering quality management best practices that focus on the following initiatives:

- Rapidly adopting quality lifecycle management practices that are appropriate for your company's maturity and needs, using fewer resources and less capital
- Introducing standardizations that drive greater utility and value from existing assets
- Adopting sustainable practices to meet regulatory compliance

- Communicating the solution's value and returns in terms that resonate with stakeholders

In an increasingly competitive environment, where IT is being asked to do more with less, expectations are high to cost effectively on board solutions. Organizations are also being challenged to show benefits back to the business, increase scale, and manage costs as solutions grow and mature – all this, in spite of increasingly complex demands, reduced budgets, shrinking timelines, and fewer personnel.

Solution overview

HP Quality Center on SaaS brings it all together – the advantages of SaaS and HP Quality Center, a market-leading solution for quality management. HP Quality Center is trusted by organizations around the world to help:

- Bring structure to testing projects and create a central information repository
- Make informed release decisions with real-time key performance indicators (KPIs) and reports
- Align quality with business objectives through strategic risk-based testing

Key benefits

- **Easy to work with:** Take advantage of an on-demand solution with ongoing guidance from experts.
- **Cost effective:** See a reduction of up to 25-percent on total cost of ownership compared to on-premise implementations, while accelerating and doubling adoption.
- **Less risk:** Use the leading quality management solution managed with mature global-class practices supported around the clock.

Today, with so much to do and so little budget to do it with, HP Quality Center provides your quality and IT organizations with one of the most comprehensive solutions to consolidate your test assets and develop an end-to-end quality approach, giving your quality department total visibility into your testing efforts in relationship to application readiness. In addition, HP Quality Center on SaaS uniquely benefits from breakthrough role definition and administrative capabilities to streamline these tasks.

The HP Quality Center on SaaS solution helps customers quickly and cost effectively address their quality management needs. The service model that HP SaaS has pioneered simplifies adoption for customers and has been shown to double industry enterprise adoption rates. As the largest and longest tenured SaaS provider in IT management software today, HP offers an array of business technology optimization (BTO) products and solutions and allows you to experience the full benefits of HP Quality Center without the need for infrastructure investments or extensive administrative staff training.

The service is delivered remotely and securely through the Internet, eliminating the need for onsite hardware and administration, and provides 24x7 support around the globe. You can begin using your HP Quality Center on SaaS solution in a matter of weeks versus months – allowing your quality team to focus on business outcomes rather than running software. And should you ever decide to move your HP Quality Center solution in-house or move from on-premise to SaaS, HP SaaS provides a cost-effective and painless process to assist with the move.

HP SaaS includes a Technical Account Manager (TAM) to help you accelerate usage and drive adoption to maximize the full value of HP Quality Center. HP TAMs are IT Infrastructure Library (ITIL) certified and ready to mentor your IT and quality teams on the most current quality lifecycle management best practices. Their job is to not only see you get the support you need throughout

the term of your service, but to also drive adoption and continual process improvement.

Our team manages the world's largest solution deployments and is tightly integrated with HP software research and development teams to leverage their support. Our commitment to you throughout the term of the service is to set up, monitor, and facilitate success. Our number-one goal is to help you successfully adopt HP Quality Center through a lower-cost SaaS model and reap the benefits of this powerful software.

Powerful benefits

A solution to meet your business needs

- Scalable HP Quality Center production environment
- Full support for all core HP Quality Center modules for a complete application lifecycle management solution
- Advanced administrative and audit capabilities, exclusive only to SaaS users
- Integration with on-premise applications or other HP SaaS applications, as required

Service you can rely on

- Best practices to provide global-class business continuity
- 24x7 access to HP SaaS customer support
- Fully secured environment at the people, process, data, network, and physical level

Ongoing expertise to help guide your success

- Quality lifecycle management embedded best practices that reduce the need for extensive configuration
- ITIL-certified technical account manager who drives adoption and provides continuity
- Verification of IT-initiated changes, reducing risk to the environment

Service offerings that make sense

HP SaaS provides cost-effective service offerings for your company's quality needs. Both a subscription pricing model and a service-only model can be used if you already have licenses available. The two service configuration options are: basic and advanced. All configurations, including HP integrations (functional testing, service test, etc.) can be priced as a subscription or as service-only.

	Service offering		
	One-year basic	One-year advanced	Three-month advanced
HP SaaS infrastructure services			
24x7 customer support	•	•	•
Scheduled maintenance and upgrades	•	•	•
Data backup and retention	•	•	•
Project limitation (additional projects may be purchased)	1 project per concurrent user	Unlimited	Unlimited
Project archiving	\$	•	•
HP Quality Center Premier Edition availability	N/A	• ¹	• ¹
HP SaaS operational services			
Disaster recovery	•	•	•
Change and capacity management	•	•	•
Performance management	•	•	•
Security and audit management	•	•	•
HP SaaS Quality Center advanced administration			
Self-service credential management	•	•	•
Flexible and scalable user management	•	•	•
Security policy enforcement	•	•	•
Role segregation and definition	•	•	•
Audit trail of project management activities	•	•	•
Audit trail of user management	•	•	•
HP SaaS service delivery components			
Kickoff, project plan, onboard, enable, checkpoints	•	•	•
Delta enablement of upgrade features	•	•	•
Ongoing mentoring and guidance sessions ²	up to 4 per term ³	•	•
HP Quality Center product feature enablement	up to 4 per term ³	8 per term	2 per term
Customized HP Quality Center project template design and build service	N/A	•	•
Quarterly user group meetings	N/A	•	N/A
HP SaaS reporting			
System usage reports	•	•	•
Custom reports	2 per term	4 per term	1 per term
Integration capability (condensed list)			
Business process testing	\$	• ¹	• ¹
Service test management	\$	• ¹	• ¹
Functional testing, service test, quality assurance inspect	\$	• ¹	• ¹
Quality control synchronizer integration	\$	•	•
Center management for HP Quality Center	N/A	\$	N/A
Change impact testing	N/A	\$	\$
Solution manager EI integration	N/A	\$	\$
Optional environments			
On-demand staging environment	\$	•	N/A
Dedicated staging environment	\$	\$	\$
Unified functional testing concurrent license server	\$	\$	\$
Optional term license utilization options			
Functional testing concurrent license	\$	\$	\$
Service test concurrent license	\$	\$	\$
Implementation Support			
On-premise migration to HP SaaS	\$	\$	\$
Additional guidance and training sessions	\$	\$	\$
Additional custom reports	\$	\$	\$
Additional center management for HP Quality Center configurations	N/A	\$	N/A

¹ Assumes proper entitlements

² Includes strategic mentoring, technical mentoring, and monthly public enablement sessions

³ Basic service customers may select up to four sessions between "ongoing mentoring and guidance" or "HP Quality Center product feature enablement"

Contact and ordering information

For ordering information for HP Quality Center on SaaS, contact your HP Software sales representative. To find an HP Software sales office or reseller near you, visit www.managementsoftware.hp.com/buy.

For more information on HP Quality Center on SaaS, visit www.hp.com/go/saas/qc.

For more information on HP Quality Center, visit www.hp.com/go/quality.



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